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- [DIRECTV - Special CE \(private\)](http://www.dbstalk.com/forumdisplay.php?f=192) (<http://www.dbstalk.com/forumdisplay.php?f=192>)
- - [Activate your system with DIRECTV](http://www.dbstalk.com/showthread.php?t=193591) (<http://www.dbstalk.com/showthread.php?t=193591>)

Doug Brott

06-01-11 04:31 PM

Activate your system with DIRECTV

In order to participate in the trial, you will need to first activate the system with DIRECTV (as Greg posted earlier). You will have to call 1-800-DIRECTV and once you get to the main menu say "Activate Receiver." It will check to see if you have one pending, fail, and then route you to an agent.

I told them I needed to activate a receiver. She started to ask about a replacement, but I responded that it was a beta unit from DIRECTV Engineering and left it at that. She then just asked for the RID/CARD information .. We chatted a bit as it progressed through the setup and then it completed and that was that.

PLEASE .. make sure you set up the unit and it's sitting at the "Call DIRECTV" screen before you actually call DIRECTV. The call will go much smoother as you'll have everything properly connected and ready at that point. If you're not at home, you may be able to activate it remotely, but your mileage may vary. The best bet is to have it physically connected first.

Please respond to the poll AFTER you have activated/verified the receiver. This way DIRECTV will know when everyone is done.

Thanks

LameLefty

06-01-11 05:29 PM

Doug - I went ahead and installed the box and got it activated with Directv but after it left her setup screen, I got an odd error on one satellite on Tuner 2. I checked signal strengths on all satellites and using both tuners including the one that said it had failed and everything looked fine. So I re-tested at the setup screen and this time it failed two of them. :confused: I went ahead and just clicked "Continue" and now its downloading Guide data. I'll report back later and vote in the poll. I may have a dodgy tuner in the box, but I'll do more checking. If I have to go under the house and check wiring and connectors, it won't be until Saturday.

EDITED TO ADD: Okay, from live TV everything appears to be fine. It passes all system tests except phone dial tone, which is normal. So I voted YES.

Mike Bertelson

06-01-11 06:27 PM

Activated! :)

Mike

Greg Alsobrook

06-01-11 06:28 PM

Lefty - Mine failed 99 on both tuners even though my signal strengths are in the very high 80's / low 90's. No clue why.

Oh... And I've already had it lock up once while using the guide. Wonder if I need to report that.
:sure:

Tom Robertson

06-01-11 06:32 PM

Quote:

Originally Posted by **Greg Alsobrook** (Post 2791385)

Lefty - Mine failed 99 on both tuners even though my signal strengths are in the very high 80's / low 90's. No clue why.

Oh... And I've already had it lock up once while using the guide. Wonder if I need to report that. :sure:

Depends. If it was the current national release, then yes. :)

Mine was rather far behind so it just downloaded the NR.

To be safe, I ran the diagnosis tests as the first thing. Everything passed.

Cheers,
Tom

David MacLeod

06-01-11 06:41 PM

all done, when asked just said additional box did not mention anything else.
had to agree to 24 month extension :lol:
took 5 minutes on phone and went smoothly.

Greg Alsobrook

06-01-11 06:51 PM

I'm not sure how the boxes are labeled in the system, but you can try telling the CSR that the box is owned. If they still make you agree to a commitment, just let me know and I will get it corrected for you.

David MacLeod

06-01-11 06:52 PM

I was not concerned, hope I did not imply that, thought it funny :)

Tom Robertson

06-01-11 06:52 PM

I said owned, no problem. I'm still out of contract and still staying. :)

LameLefty

06-01-11 07:13 PM

The very nice (American, by the way) young lady did note that there was no new box on my account on her side and asked if I received it from Directv. I said, "Yes." Then she asked another question along those lines and I said, "If it makes your job any easier, this is a beta test unit from Directv Engineering." She said, "Oh, okay, I see a few others like that here." :sure: After that there was nothing further until she asked if I would be deactivating any units tonight. I said, "No, not today but give me a few days to crawl under the house and rearrange a few things. I tend to do that regularly." She laughed and said okay. She did say this is a leased unit and will have to be returned when deactivated. Since that was what Greg/Doug said at the very beginning, I just said I understand.

I SHOULD be out of contract by now, but she didn't mention this extending my contract. Not that I have any plans to switch providers anytime (over 14 years now aside from the Interregnum when I was divorced :lol:).

carl6

06-01-11 07:20 PM

Activated as leased with a new 2 year commitment. Wouldn't mind if that gets reset, I did not try to discuss that at all with the CSR, and knowing the box had to be returned, did not try to get it assigned as owned.

So far no problems. Did not check s/w version yet, but whole home is working and everything seems to be okay. It is connected via multiswitch, not SWM, and networked via cat5e.

I've got an HR22-100 sitting directly under it with an AM21, so can easily move the AM21 over to this unit if DirecTV wants that to happen for testing. For now I'm not going to change it.

Doug Brott

06-01-11 07:23 PM

The whole commitment extension issue will get cleaned up .. Dont' worry about that for now.

David MacLeod

06-01-11 07:25 PM

don't have spare am21 for this yet but passed all tests and on swm16 w/ deca and internet connection worked fine.

so....why the hell were we sent these?

LOL LOL

Greg Alsobrook

06-01-11 07:27 PM

Quote:

Originally Posted by **David MacLeod** (Post 2791419)
so....why the hell were we sent these?
LOL LOL

To test the new feature cycle. (3rd time). :lol:

Tom Robertson

06-01-11 07:28 PM

Quote:

Originally Posted by **David MacLeod** (Post 2791419)
don't have spare am21 for this yet but passed all tests and on swm16 w/ deca and internet connection worked fine.
so....why the hell were we sent these?
LOL LOL

pickme:

Part of the evil plan to drive you crazy.

Step 1 Invite you all to a double secret field trial
Step 2 Entice you with delayed hardware
Step 3 Final madness whilst waiting for "the big thing"

The rest of the CE'ers will be able to read about this in Psychology Today in August... :)

Stuart Sweet

06-01-11 07:29 PM

The first rep said the receiver was leased by someone else, but then I hung up and called again, this time with the directv.com equipment page that shows it on my account.

Now properly activated. It wants to download the NR, I'm letting it.

Doug Brott

06-01-11 07:30 PM

Tom .. you can use 'pickme' with a colon on the end now .. Like this: pickme:

LameLefty

06-01-11 07:30 PM

Quote:

Originally Posted by **Tom Robertson** (Post 2791422)



Part of the evil plan to drive you crazy.

Step 1 Invite you all to a double secret field trial

This sounds like a GREAT practical joke to play on someone . . . :sure:

:lol: :lol: :lol:

Doug Brott

06-01-11 07:32 PM

Quote:

Originally Posted by **LameLefty** (Post 2791425)

This sounds like a GREAT practical joke to play on someone . . . :sure:

:lol: :lol: :lol:

Feel like you're Lefty behind, pretty Lame? ;)

Tom Robertson

06-01-11 07:32 PM

Quote:

Originally Posted by **Doug Brott** (Post 2791424)

Tom .. you can use 'pickme' with a colon on the end now .. Like this: pickme:

:) done

Greg Alsobrook

06-01-11 07:36 PM

Quote:

Originally Posted by **LameLefty** (Post 2791425)

This sounds like a GREAT practical joke to play on someone . . . :sure:

:lol: :lol: :lol:

What would do *that?! :sure:*

:lol:

David MacLeod

06-01-11 07:51 PM

well it worked on this cranky old man :)

All times are GMT -4. The time now is 07:53 PM.

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